## INSTRUCTION TO YOUR BANK OR BUILDING SOCIETY TO PAY BY DIRECT DEBIT



## Please fill in the whole form excluding official use box using a ball point pen and send it to:

Yü Energy CPK House 2 Horizon Place Nottingham Business Park Mellors Way Nottingham Nottinghamshire NG8 6PY	Business Name         Service user number         Service user number         FOR YÜ ENERGY OFFICIAL USE ONLY         FOR YÜ ENERGY OFFICIAL USE ONLY         This is not part of the instruction to your bank or building society.
Name(s) of account holder(s) Bank/building society account number	
	Instruction to your bank or building society
Branch sort code	Please pay Yü Energy Direct Debits from the account detailed in this Instruction subject to the safeguards assured by the Direct Debit Guarantee. I understand that this Instruction may remain with Yü Energy and, if so, details will be passed electronically to my bank/ building society.
To: The Manager Bank/building society	
Address	Signature(s)

Postcode

Banks and building societies may not accept Direct Debit Instructions for some types of account

Date

This guarantee should be detached and retained by the payer.

## **The Direct Debit Guarantee**



• This Guarantee is offered by all banks and building societies that accept instructions to pay Direct Debits

• If there are any changes to the amount, date or frequency of your Direct Debit Yü Energy will notify you 10 working days in advance of your account being debited or as otherwise agreed. If you request Yü Energy to collect a payment, confirmation of the amount and date will be given to you at the time of therequest.

• If an erroris made in the payment of your Direct Debit, by Yü Energy or your bank or building society, you are entitled to a full and immediate refund of the amount paid from your bank or buildingsociety – If you receive a refund you are not entitled to, you must pay it back when Yü Energy asks you to

• You can cancel a Direct Debit at any time by simply contacting your bank or building society. Written confirmation may be required. Please also notify us.