

# 2025 METERING CHARGES



## IMPORTANT INFORMATION

- Metering should be contacted if you are unsure which charge applies, or if there is any dispute regarding charges.
- 'Ofgem Meter Accuracy Test' and 'Check Meter Installation & Removal' are chargeable at the time of request. Fee will be refunded if meter is found to be faulty.
- Emergency and Urgent visits are free of charge when attending to resolve off-supply situation where the customer is not the cause (meter fault).
- Removal charges below do not include the full cost associated with removal. Removal fee process is made up of 3 potential charges:
  1. Meter Removal Fee: As quoted in the document.
  2. Contract Breaker Fee: If the customer is under contract, this may apply.
  3. Early Removal Charge: If we are contracted with the Meter Asset Provider (MAP) there might be an additional charge for removing the meter.

**Last Reviewed March 2025.**

# 2025 METERING CHARGES FOR ELECTRIC (NHH & HH)



Job Type	Excluding VAT	VAT Cost (20%)	Total Cost
NHH Smart (SMETS2) Installation or Exchange	FOC	FOC	<b>FOC</b>
NHH Advanced (RCAMR/RCAMY) Installation or Exchange	£424.17	£84.83	<b>£509</b>
Electric Meter Removal (NHH & HH)	£220	£44	<b>£264</b>
HH COP10 Advanced (RCAMY) Installation	£460	£92	<b>£552</b>
HH COP5 Advanced (RCAMY) Installation	£586.67	£117.33	<b>£704</b>
HH COP3 Advanced (RCAMY) Installation	£957.50	£191.50	<b>£1,149</b>
HH COP2 Advanced (RCAMY) Installation	Bespoke	Bespoke	<b>Bespoke</b>
Re-energisation or De-energisation (NHH & HH)	£211.67	£42.33	<b>£254</b>
Ofgem Meter Accuracy Test (NHH & HH)	£186.67	£37.33	<b>£224</b>
Check Meter Installation and Removal (NHH & HH)	£432.50	£86.50	<b>£519</b>

# 2025 METERING CHARGES FOR GAS



Job Type	Excluding VAT	VAT Cost (20%)	Total Cost
U6 Smart (SMETS2) Installation or Exchange	FOC	FOC	<b>FOC</b>
U6 Traditional (AMR) Installation, Exchange or Removal	£250	£50	<b>£300</b>
U6 (Any Meter Type) Ofgem Accuracy Test	£293.33	£58.67	<b>£352</b>
U16 Smart (SMETS2) Installation or Exchange	FOC	FOC	<b>FOC</b>
U16 Traditional (AMR) Installation, Exchange or Removal	£460.83	£92.17	<b>£553</b>
U16 (Any Meter Type) Ofgem Accuracy Test	£388.33	£77.67	<b>£466</b>
U25 Traditional (AMR) Installation, Exchange or Removal	£539.17	£107.83	<b>£647</b>
U25 (Any Meter Type) Ofgem Accuracy Test	£421.67	£84.33	<b>£506</b>
U40 Traditional (AMR) Installation, Exchange or Removal	£723.33	£144.67	<b>£868</b>
U40 (Any Meter Type) Ofgem Accuracy Test	£496.67	£99.33	<b>£596</b>
U65 Traditional (AMR) Installation, Exchange or Removal	£1,260	£252	<b>£1,512</b>
U65 (Any Meter Type) Ofgem Accuracy Test	£993.33	£198.67	<b>£1,192</b>
U100 Traditional (AMR) Installation, Exchange or Removal	£1,422.50	£284.50	<b>£1,707</b>
U100 (Any Meter Type) Ofgem Accuracy Test	£1,030.83	£206.17	<b>£1,237</b>
U160 Traditional (AMR) Installation, Exchange or Removal	£1,535	£307	<b>£1,842</b>
U160 (Any Meter Type) Ofgem Accuracy Test	£1,068.33	£213.67	<b>£1,282</b>
AMR Installation	£81.67	£16.33	<b>£98</b>

# 2025 METERING CHARGES GENERAL



Job Type	E520.83xcluding VA950T	VAT Cost (20%)	Total Cost
Abort Fee (All Fuels)	£216.67	£43.33	<b>£260</b>
Cancellation Fee (All Fuels)	£216.67	£43.33	<b>£260</b>
Site Investigation (All Fuels)	£194.17	£38.83	<b>£233</b>
Emergency Visit (4 Hours) [FOC if not customer fault]*	£638.33	£127.67	<b>£766**</b>
Emergency Visit (24 Hours) [FOC if not customer fault]*	£460	£92	<b>£552**</b>
Urgent Visit (72 Hours)*	£287.50	£57	<b>£345**</b>
Engineer Half Day Hire*	£475	£95	<b>£570**</b>
Engineer Full Day Hire*	£831.67	£166.33	<b>£998**</b>
Meter Relocation (Less than 1 meter) CHARGEABLE AS MEX	N/A	N/A	<b>N/A</b>
OOH Mon-Fri (05:00-07:00 & 18:00-21:00)*	£241.67	£48.33	<b>£290**</b>
OOH Mon-Fri (21:00-05:00)*	£520.83	£104.17	<b>£625**</b>
OOH Saturday (07:00-18:00)*	£416.67	£83.33	<b>£500**</b>
OOH Saturday (18:00-07:00)*	£520.83	£104.17	<b>£625**</b>
OOH Sundays & Bank Holidays*	£950	£190	<b>£1,140**</b>

\* Appointment not guaranteed, jobs accepted at engineer discretion.

\*\* Cost is in addition to base charge item.