

2025 METERING CHARGES



IMPORTANT INFORMATION

- Metering should be contacted if you are unsure which charge applies, or if there is any dispute regarding charges.
- 'Ofgem Meter Accuracy Test' and 'Check Meter Installation & Removal' are chargeable at the time of request. Fee will be refunded if meter is found to be faulty.
- Emergency and Urgent visits are free of charge when attending to resolve off-supply situation where the customer is not the cause (meter fault).
- Removal charges below do not include the full cost associated with removal. Removal fee process is made up of 3 potential charges:
 1. Meter Removal Fee: As quoted in the document.
 2. Contract Breaker Fee: If the customer is under contract, this may apply.
 3. Early Removal Charge: If we are contracted with the Meter Asset Provider (MAP) there might be an additional charge for removing the meter.

Last Reviewed March 2025.

2025 METERING CHARGES FOR ELECTRIC (NHH & HH)



Job Type	Excluding VAT	VAT Cost (20%)	Total Cost
NHH Smart (SMETS2) Installation or Exchange	FOC	FOC	FOC
NHH Advanced (RCAMR/RCAMY) Installation or Exchange	£424.17	£84.83	£509
Electric Meter Removal (NHH & HH)	£220	£44	£264
HH COP10 Advanced (RCAMY) Installation	£460	£92	£552
HH COP5 Advanced (RCAMY) Installation	£586.67	£117.33	£704
HH COP3 Advanced (RCAMY) Installation	£957.50	£191.50	£1,149
HH COP2 Advanced (RCAMY) Installation	Bespoke	Bespoke	Bespoke
Re-energisation or De-energisation (NHH & HH)	£211.67	£42.33	£254
Ofgem Meter Accuracy Test (NHH & HH)	£186.67	£37.33	£224
Check Meter Installation and Removal (NHH & HH)	£432.50	£86.50	£519
Meter Handling Fee	£50	£10	£60

2025 METERING CHARGES FOR GAS



Job Type	Excluding VAT	VAT Cost (20%)	Total Cost
U6 Smart (SMETS2) Installation or Exchange	FOC	FOC	FOC
U6 Traditional (AMR) Installation, Exchange or Removal	£250	£50	£300
U6 (Any Meter Type) Ofgem Accuracy Test	£293.33	£58.67	£352
U16 Smart (SMETS2) Installation or Exchange	FOC	FOC	FOC
U16 Traditional (AMR) Installation, Exchange or Removal	£460.83	£92.17	£553
U16 (Any Meter Type) Ofgem Accuracy Test	£388.33	£77.67	£466
U25 Traditional (AMR) Installation, Exchange or Removal	£539.17	£107.83	£647
U25 (Any Meter Type) Ofgem Accuracy Test	£421.67	£84.33	£506
U40 Traditional (AMR) Installation, Exchange or Removal	£723.33	£144.67	£868
U40 (Any Meter Type) Ofgem Accuracy Test	£496.67	£99.33	£596
U65 Traditional (AMR) Installation, Exchange or Removal	£1,260	£252	£1,512
U65 (Any Meter Type) Ofgem Accuracy Test	£993.33	£198.67	£1,192
U100 Traditional (AMR) Installation, Exchange or Removal	£1,422.50	£284.50	£1,707
U100 (Any Meter Type) Ofgem Accuracy Test	£1,030.83	£206.17	£1,237
U160 Traditional (AMR) Installation, Exchange or Removal	£1,535	£307	£1,842
U160 (Any Meter Type) Ofgem Accuracy Test	£1,068.33	£213.67	£1,282
AMR Installation	£81.67	£16.33	£98

2025 METERING CHARGES GENERAL



Job Type	E520.83xcluding VA950T	VAT Cost (20%)	Total Cost
Abort Fee (All Fuels)	£216.67	£43.33	£260
Cancellation Fee (All Fuels)	£216.67	£43.33	£260
Site Investigation (All Fuels)	£194.17	£38.83	£233
Emergency Visit (4 Hours) [FOC if not customer fault]*	£638.33	£127.67	£766**
Emergency Visit (24 Hours) [FOC if not customer fault]*	£460	£92	£552**
Urgent Visit (72 Hours)*	£287.50	£57	£345**
Engineer Half Day Hire*	£475	£95	£570**
Engineer Full Day Hire*	£831.67	£166.33	£998**
Meter Relocation (Less than 1 meter) CHARGEABLE AS MEX	N/A	N/A	N/A
OOH Mon-Fri (05:00-07:00 & 18:00-21:00)*	£241.67	£48.33	£290**
OOH Mon-Fri (21:00-05:00)*	£520.83	£104.17	£625**
OOH Saturday (07:00-18:00)*	£416.67	£83.33	£500**
OOH Saturday (18:00-07:00)*	£520.83	£104.17	£625**
OOH Sundays & Bank Holidays*	£950	£190	£1,140**

* Appointment not guaranteed, jobs accepted at engineer discretion.

** Cost is in addition to base charge item.