

The following outlines the Principal Terms relating to supply of electricity and/or gas to your business. A full set of Terms and Conditions are included in your welcome pack and are available to view online at [yuenergy.co.uk/support](https://yuenergy.co.uk/support).

## Principal Terms relating to your Contract

- By agreeing to this contract, you confirm that you have the necessary authority to enter into a legally binding agreement between Yü Energy and the business you represent for all the sites you are transferring.

## Credit Checking

- You have confirmed that you have the necessary authority to provide permission to Yü Energy to perform a credit check on your business using a licensed credit agency. The credit check will be undertaken prior to acceptance of your contract.
- If we have any issues or queries following the credit check, we will get in touch. Unsatisfactory reports may result in a security deposit requirement, a change in payment rates and/or payment methods.

## Contract prices: Gas / Electric

- For fixed rate contracts, the unit rates and standing charges are fixed for the duration of the contract, providing you comply with the terms of the contract.
- The unit rate and/or standing charge include all current third-party industry charges. All prices exclude VAT, Climate Change Levy (CCL) and Green Deal.

## Contract Duration

- This contract takes effect from the 'agreement date' and you should not agree a further contract with anyone else. The provision of energy will commence once your supply is live with us and will end in accordance with the termination date as specified on the contract documentation.

## Continuity of Contract

- The contract with us will be continuous for the contract duration agreed. This means it will only end when you switch supplier following the completion of your contract, if we end it, or if you agree a further contract with us.
- If you agree a new contract with us, your existing contract will end once the new contract starts.

## Payment Terms

- Our standard payment terms are documented within your contract and are billed monthly, the amount is variable due to consumption and collected by Direct Debit.

## Renewal Notice

- Around 60 days prior to your contract end date, Yü Energy will send your renewal options. Where you do nothing, we will not roll you automatically onto another fixed term contract, but we will supply you on the Transition Rates (Out of Contract) and you can then switch supplier at any time. Your contract will automatically come to an end on the contract termination date and placed on a Transition Rate if you have not agreed a renewal contract with us or transferred to another supplier. If you have an outstanding balance, we may object to the switch.
- Please be aware that the Transition Plan is higher than a fixed term contract and has variable pricing so can change at any time with 30 days' notice. For information on our current Transition rates visit our website.

## Smart Meter Requirement

- Where you don't have a current working SMETS meter, we will install a SMETS2 - this is to comply with industry regulations and the Terms and Conditions. When we identify that your meter will need to be changed, we will write to you and let you know the next steps.
- Please note that if you do not permit us to change your meter, we may cancel your current contract and switch to supplying you on the basis of our Freedom Rates. Terms and Conditions are available at the point of quotation, and you will receive a copy with confirmation of your contract.

## Deemed Rates Scheme

- Under the Gas and Electricity Acts, suppliers are required to have a Deemed Scheme in place, which supplies a customer with Gas and Electric, who have not agreed a contract with us and has moved into the premises that we currently supply. For information on our Deemed Schemes for both gas and electricity visit our website.

## Additional Charges

- Yü Energy will charge reasonable amounts for the additional cost incurred due to any ancillary matters relating to your supply. Examples of additional charges:
  - Pre-disconnection visit: £TBC
  - Meter de-energisation (power): Charges dependent on meter type and size
  - Meter Disconnection (gas): Charges dependent on meter type and size
  - Warrant Application Fee and court attendance: £TBC
  - Cancelled warrant attendance: £TBC
  - Locksmith visit: £TBC
  - Legal Litigation Proceedings (inclusive of fees & interest): Determined on a case-by-case basis
  - Credit Control missed payment chasers: Please see website for further details
- Please refer to our [Terms & Conditions](#) for full details of charges applicable.

## Additional Product Specific Terms

### 100% Green Electricity Tariff

- Great for your business, better for the environment. By choosing our Pure Green electricity plan, you're showing a positive commitment to sustainability values.
- Available on any fixed electricity plan
- Sourced from an onshore wind farm in Wales.
- 100% GREEN ELECTRICITY
- Renewable Energy Guarantees of Origin certificates (REGOs) confirm your electricity is sourced from 100% renewable generation
- Allows you to report zero carbon emissions on your electricity usage and support your CSR agenda

### Carbon Neutral Gas plan

- By taking up Carbon Neutral Gas, the carbon emissions associated with your gas consumption will be offset and invested in two of the most credible international schemes worldwide; Gold Standard (GS) or Verified Carbon Standard (VCS).
- We've selected a range of the projects include reforestation, renewable energy and waste treatment projects, benefitting some of the world's most disadvantaged people.
- Support Accredited Schemes Worldwide
- Supports the journey towards net zero carbon emissions.
- Greener gas to support your sustainability strategy

### Multi-Site Fix

- The Multi-Site Fix plan provides the same rate for your electricity across all of your sites for a multi-site customer.
- It's for businesses managing multi-sites with non-half-hourly meters, who want both consistent and fixed rates across their sites.

### Industry Mutualisation costs

- Mutualisation costs may be passthrough as an additional cost

Please note that the above elements are provided as a limited guide only, please take the time to read the full [Terms and Conditions](#) along with your Supply Contract as this is a legally binding agreement.